

2026 Ford Certified Glass Network Announcement



Introducing the New and Improved Ford Certified Glass Network!

Ford is excited to announce we have adapted the Ford Certified Glass Network (FCGN) based on your feedback. The Ford-managed network supports our customer-first philosophy of providing our owners with quality, safe glass installation, utilizing Original Equipment procedures, parts, and glass.

Ford is dedicated to helping ensure our customers have access to a network of glass installers who demonstrate a commitment to providing quality glass installation and calibration to Ford and Lincoln vehicles. The Ford Certified Glass Network provides certification for qualified, enrolled glass installers that offer Original Equipment glass replacement on Ford and Lincoln vehicles.

Ford certified glass installers have access to a variety of benefits under the program, including:

- **Glass Installation and Calibration Procedures** – Access to the Ford Workshop Manual is included in the annual enrollment fee through [FordServiceInfo.com](https://fordserviceinfo.com)
- **Glass Installation Process Assessment and Consultation** – Assessment by third-party specialists help ensure the right tools, equipment, training, and processes are in place; industry-leading process coaching
- **Ford Glass Installer Locator** – Guides customers to Ford Certified Glass Network facilities <https://collision.ford.com/find-a-certified-center>
- **Calibration Training** – Ford-approved processes
- **Technical Support** – Dedicate support for glass installation and calibration
- **Partner Vehicle Purchase Program** – Purchase or lease eligible Ford or Lincoln vehicles at non-negotiated discounted rates approved by Ford

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In addition to the on-site assessment, the Ford Certified Glass Network (FCGN) offers industry-leading process coaching to help ensure every Ford and Lincoln vehicle glass installation is completed to the highest quality standards for our owners utilizing Original Equipment procedures and parts.

The following steps are a part of the on-site assessment:

1. Conduct Pre-Assessment / Review Certification Requirements
 - Tools/equipment
 - Training
 - Facility
2. Adherence to Auto Glass Replacement Safety Standards
3. On-Site Verification Assessment Visit
 - Certification requirements verification
 - Glass installation process assessment and coaching
4. Closing Meeting with assessment Review and Consultation
 - Collaborative approach highlighting business opportunities
 - Identify industry best practices to elevate your shop to the next level!

If you need any assistance, please reach out to the dedicated FCGN Support Team at 833.837.7694 or by email at FordCertified@Entegral.com.

Becoming a member of the FCGN represents your commitment to deliver an outstanding glass installation experience to your Ford and Lincoln customers. We look forward to working with you!